

Terms & Conditions

Form of Payment Bank/Certified/Checks, Money Orders or Wire Transfers (please email us a copy of bank confirmation when wiring funds) are accepted forms of payment at any time. (Payable to: Bible Trek Tours LLC) (send to: info@bibletrektours.com). Every reservation must be accompanied by a signed application (Mail to: Bible Trek Tours LLC, P.O.Box 20137, Beaumont, TX 77720). Returned checks will incur a \$50 service fee. In case of computer or human billing error, we reserve the right to re-invoice participants with corrected billing.

Passports, Visas & Documents a valid US passport is required for US citizens. If you do not have a valid passport please contact your closest passport office or see Passport Information. Passports must be valid at least 6 months after return date. Bible Trek Tours, owner, agent or employees cannot be held liable for clients not having proper passports, visa or other travel documents. Cancellations due to lack of appropriate documents will incur usual penalties. A Passport Card is not useful for International Air Travel. Attempting to use this instead of a Passport Book will result in a denial of boarding by the airlines and entry by the legal authorities.

Final Documents Final documents are issued upon receipt of final payment only and within 3 weeks of departure. Documents are not guaranteed if final payment is not received on time. Upon receipt of your documents you are responsible to check your itinerary, spelling of your name, dates, times and other important information to insure their validity. Should your final documents have any errors it is the passengers responsibility to contact Bible Trek Tours immediately.

Cancellations And Refunds Once a deposit or partial/full payment has been made, cancellations will only be accepted in writing. Cancellation terms will be applied based on the date that the written cancellation is received. In addition to a \$300 per person administration fee, the following charges apply off the total trip cost: 60 - 46 days prior to departure 10%. /45 - 21 days prior to departure 50%. /20 - 03 days prior to departure 80%. . 02 days prior to departure or less no refund. Additionally, once tickets are issued the ticket value is non-refundable. Requests for a refund must be in writing (mail, e-mail). Phone calls cannot be used as a form of cancellation. Refunds will be issued within 30 to 60 days of receipt of written notice. No change of names or substitutions are permitted. No refund or cancellation fees will be waived due to death or sickness. In the event that Bible Trek Tours would decide to cancel a departure, a full refund will be issued (including travel insurance and Supplemental Cancellation Protection). If, however the trip is cancelled closer to departure by forces outside of the control of Bible Trek Tours, refunds will be as per terms and conditions.

Air Transportation Air transportation is in economy class on IATA-approved carriers. Ticketing must be completed no later than 14 days prior to departure. Fares are based on levels in effect at the time of printing and prices and schedules are subject to change without notice. All is subject to the airlines terms of carriage. Bible Trek Tours is not responsible for any cancellations, loss, delays, injury, illness, or expenses incurred due to actions made by the airlines. Business class is available at additional cost for the Trans-Atlantic portions of your ticket. For any issues which arise in relation to airline service complaints and compensation should be addressed to the specific carrier.

Airport Taxes, Fees & Fuel Airport taxes (up to \$800) are included in our tour packages.

Seat Assignment Random seats are assigned for all group participants. If you would like to secure a specific seat, or sit with a companion please advise us of such request at the time of booking, we will make an effort to accommodate you, however we cannot guarantee.

Hotel Accommodation Hotel accommodations are based on twin-bedded or double rooms. Bible Trek Tours reserves the right to substitute similar category hotels without prior notice.

SHARING ROOM: If passengers are traveling alone, and are registered prior to 60 days before departure, and wish to have Bible Trek Tours assign a roommate we will do our best. Registrations made within 60 days of departure, the passenger will be responsible for the additional Single Supplement fees.

TRIPLE ROOMS In most hotels triple accommodation is possible, however, no reduction in cost is available.

Meals Bible Trek Tours pilgrimages include breakfast and dinner daily, (refer to brochure "your trip includes"). Although we cannot guarantee, we will try to accommodate all special meal request.

Baggage Each tour participant is permitted to bring one checked suitcase, one small carry on bag (8" x 14" x 22"), and one personal item (i.e. purse, laptop case). In general, the airlines permit 1 checked bag weighing up to 50 lbs (23 kg) and maximum dimensions of 62 in (158 cm) calculated by adding the length + the width + the height of the bag. Please check with your specific airline to verify the size and weight allowances. Bible Trek Tours is not responsible for the loss of, theft of, delay, or damage to a participant's belongings.

Responsibility Clause Bible Trek Tours and/or agents of the airlines concerned are not to be held responsible for the late arrival of passengers at airports or hotels due to inclement weather, nor are they to be held liable for payment or any refund for transfers or unused hotel accommodations or meals occasioned by such late arrivals at the hotels holding rooms as confirmed itineraries. Passengers must bear all such losses or expenses. To guard against unforeseen health or other circumstances, we recommend you purchase our optional insurances or Personal insurance. Bible Trek Tours is not responsible for circumstances beyond its control. In circumstances where trip cancellations resulting from the inability for trip to depart as scheduled, such as cancellations due to acts of war and/or terrorism, war, God, or nature takes place, Bible Trek Tours is not liable for restitution. Though every effort will be made to follow the itinerary, it should be considered as an indication of the tour, rather than a contract of places to be visited. Occasionally local religious holidays, national days, weather, traffic conditions and other events may necessitate changes in the sequence of visits or the missing of certain visits.